

## Online services for Brook Green Medical Centre users

People registered with our surgery can now book appointments and request repeat prescriptions at a time convenient to them, thanks to GP online services.

These services enable people to book GP appointments and request repeat prescriptions via their computer, smartphone or tablet at a time that suits them rather than calling or visiting the surgery.

This approach can save people a phone call or journey to the surgery, and allow them to do what they need to when the surgery is closed. Patients living with a long term health condition can also benefit by having a greater involvement in their healthcare as they can access test results and keep track of their treatment.

All patient information is kept securely. This page on the surgery website <http://www.brookgreenmc.co.uk/doitonline.aspx> allows access to the information patients need.

This service works alongside traditional methods of accessing services, it does not replace them. By allowing people who want to make appointments and order prescriptions this way, it should become easier for others to get through on the phone to the surgery during busy periods.

If you want to register for GP online services you will need to fill out a form at the surgery and show two forms of ID one of which should have a photo (such as a UK passport or driving licence) and the other should have your address (such as a council tax bill). If you don't have photo ID or anything with your address on it, it doesn't mean you will not be able to use online services, our surgery staff may be able to help.

To register for GP online services, drop in and ask us, or to find out more visit the NHS Choices website at [www.nhs.uk/GPonlineservices](http://www.nhs.uk/GPonlineservices)